Assignment 1

Task 3

**Author Details**

<Chua Sheng Xin>, <32937933>

**Rate each of the following user stories as well written or poorly written. Justify your answer.**

*Write 2 – 3 sentences of justification per story.*

**Story 1: “Bert doesn’t need approval to take out the chainsaw, he’s cool.”**

Rating: Poorly written.

Justification: The user story is based on a personal opinion that favours Bert over the system and lacks a clear description of who the user is, what they need, and why. Moreover, it does not give any constructive feedback nor suggestions to improve the system. It does not even point out what the problem is.

**Story 2: “As a library staff member, I never want Joyce bothered with fees.”**

Rating: Poorly written.

Justification: While the user story does identify the role of the user and a goal, it is vague and lacks a clear rationale. It does not explain who Joyce is, why she should not be bothered with fees or how this request aligns with the library's policies. It also fails to outline what should happen instead of "bothering" Joyce, leaving the desired outcome unclear.

**Story 3: “As a patron, when I receive a receipt for a loan, I want it to show me the date by which I need to return the items I borrowed so I know how to avoid late fees.”**

Rating: Well written.

Justification: The user story is well structured as it follows the standard format of specifying the role of the user, a clear goal: "I want it to show me the date by which I need to return the items I borrowed", and the reason for the goal: "so I know how to avoid late fees". It provides an understandable and reasonable request that can be implemented, proving it to be a well written user story.

**Story 4: “When processing a loan, it needs to say if there are any outstanding late fees.”**

Rating: Poorly written.

Justification: The user story is incomplete and lacks a clear user role, making it unclear who the requirement is intended for. It is vague in the sense that it does not specify how or where the information about late fees should be presented. Additionally, the purpose of this requirement is not provided, making it difficult to understand the context or importance of the feature.

**Story 5: “As a user, the system should turn on within 30 seconds so I can get on with my day.”**

Rating: Well written.

Justification: The user story is well structured with a specific user role: "As a user", a clear goal: "the system should turn on within 30 seconds", and a reason for the goal: "so I can get on with my day". It defines an improvement that can be enacted and tested upon. Moreover, it mentions the importance of system performance in the user's daily routine which is relevant.